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WEBSITE: www.planetc.com  
E-MAIL: info@planetc.com  
E-MAIL: support@planetc.com  
VOICE: 423-623-8300  
FAX: 423-623-8751



PAID T.R.A.

Chk # 10856  
Amount 25.00  
Paid By JP  
4-22-04

April 19, 2004

Ms Deborah Taylor Tate , Chairman  
Tennessee Regulatory Authority  
460 James Robertson Parkway  
Nashville, TN 37243-0505  
1-800-342-8359

04-00131

Dear Chairman Tate

I am employed by Planet Connect in Newport selling our Internet access services which include DSL, wireless, and dial-up. BellSouth wholesales (resells) their DSL to ISDN-Net in Nashville who then sells it to Planet Connect.

A Morristown business wants our DSL service but I am not allowed to sell it DSL, even though it's in an area with BellSouth DSL access, because the business is not a BellSouth customer. The business switched last August from BellSouth to AT&T for phone service.

I was told if the business would switch back to BellSouth for phone service, then it could have DSL but not while it stayed with AT&T. This business does not like BellSouth and refuses to go back to them.

U S District Judge Joseph M Hood in Frankfort, KY has ruled BellSouth cannot refuse DSL Internet access to a competitor's customers in KY, IN, and TN. The judge's ruling upheld a decision by your TRA counterpart, the Kentucky Public Service Commission, against BellSouth.

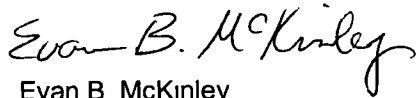
Therefore, BellSouth is in violation of both the KPSC decision and the U.S. District Court ruling by refusing DSL Internet access for this Morristown business with AT&T phone service.

VOUCHER NO. 777387819  
CC/ 0856 SRC. 281.03  
AMT. REC. 25.00  
DEPOSIT DATE 4/23/04

I look forward to soon hearing that the TRA will require BellSouth to let Tennessee homes and businesses have the same DSL freedoms and choices as KY and IN citizens.

If you need any more information from me, please let me know. Thank you for your time and consideration in this matter.

Sincerely,

A handwritten signature in cursive script that reads "Evan B. McKinley".

Evan B. McKinley  
Systems Consultant  
Planet Connect  
E-Mail [Highspeed@planetconnect.com](mailto:Highspeed@planetconnect.com)  
Office 423-623-8300  
Cell 423-748-8300

PLANET SYSTEMS, INC.  
1065 COSBY HWY (423) 623-8300  
NEWPORT, TN 37821

10856

87-7161/2642

DATE 4-19-04

PAY  
TO THE  
ORDER OF

Tennessee Regulatory Authority

\$ 25 00

Twenty five dollars + NO/100

DOLLARS



NEWPORT FEDERAL BANK  
Newport, Tennessee 37821

FOR

*Joseph D. Overholt*

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Tennessee Regulatory Authority  
Regulatory Commission Exp Turner's Landing

4/22/2004

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25 00

PrimeTrust Checking

25 00